

## **Retford Half Marathon and Fun Run – Cancellation Policy v1.0**

The moment you enter our race we start to incur administration costs and banking charges, simply in processing your entry and payment. We also incur further charges in administering and processing cancellations.

No refund can be given if the race has to be cancelled. Your entry fee is invested in the cost of staging the event, the main costs to contractors, suppliers, and administration etc, well before race day. Furthermore most races do not offer any form of refund at all if a runner decides to cancel their place because of injury, illness, lack of training or change of plan.

Whilst it is our policy not to provide refunds, or to offer deferred entry, we are able to offer race transfers up-to 10th February if the race is not already full. To transfer your place please contact us at [retfordhalf@gmail.com](mailto:retfordhalf@gmail.com) with the full name, email address, mobile number, postal address, t-shirt size, gender, running club and UKA number (if applicable) of the runner you wish to transfer your place to before 10th February. We are unable to accept requests to transfer places after 10th February.

Running using someone else's race number can have very serious consequences if the runner suffers a medical emergency – there have been cases in other parts of the country where event organisers and the emergency services have been unable to identify or contact families of runners who have suffered potentially life-threatening conditions whilst using someone else's race number. The accuracy of the race results is also affected when runners are placed in the wrong age and sex category.

We reserve the right to refuse or cancel applications, including duplicate applications, or to alter the date of the event, the course route or distance.

Runners are not permitted to take part in the event without an official race number.

### **Refunds**

We are unable to offer refunds for this event.

### **Transfers**

Entries to the Retford Half Marathon and Fun Run are personal to the applicant, and race numbers cannot be sold or transferred. Any runner who competes in another person's race number without agreement from the Race Director will be disqualified.

### **Duplicate Entries**

Duplicate entries made in genuine error will be refunded in full

### **Discounted UK Athletics Entries**

Discounted UK Athletics Affiliated entries will only be available to athletic club members with paid up affiliation to their home country athletics association (England Athletics, Welsh Athletics, Scottish Athletics or Athletics Northern Ireland) for the current competition year at time of entry.